



Congratulations on the purchase of your new home from HBT OF PALMERA LLC, doing business as Homes by Towne® (hereinafter "Homes by Towne®"). We appreciate the opportunity to build your quality home, and we want to make your home buying experience as enjoyable as possible.

We construct all our homes with a commitment to quality and attention to detail. When maintained properly, your home is designed to provide you with years of pleasure and carefree living. Our Homeowner's Manual is filled with valuable information about your home. You will find answers to maintenance and operational questions which will help you settle in during the first few months.

Please take a moment to become familiar with the information provided as it will aid you with future items that may affect the maintenance of your new home. It is important to retain the New Home Customer Service Program Homeowner's Manual for your future reference. Please feel free to contact us if you have any questions.

Once again, congratulations and thank you for buying with Homes by Towne<sup>®</sup>. We wish you many happy years to come.

HBT OF PALMERA LLC Tim Schellenger Vice President – Residential Construction

